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**Need Finding**

**Bus Terminal**

Nowadays transport terminals are crowded, as there are many people who are riding transports to go to provinces or and so on. In any case, going into that transport terminal can be a hassle for some individuals since first you have to get up right on time so you can arrive at the terminal in time, yet it isn't yet helpful. So we think about a plan to tackle this issue.

Situation 1:

* Person 1 is setting off to the province, he gets up right on time to abstain from a crowded terminal.
* However as he arrives, there are no transport tickets left, so he's going to hold up an hour to get a portion of the ticket.
* At that point he manage to purchased the transport ticket yet there are no seats are available so he's simply standing up all throughout the trip, and it is very hassle.

Situation 2:

* Another person who is also off to a vacation at the province
* Rather than heading off to the terminal he grabs his phone and utilize this application to buy transport tickets through his phone
* As he buy the tickets he picks the date and time when he will go, and furthermore he saved a seat on the transport. So he got his bus ticket, set the date and time and got his seat number, presently he's ready to go.

**User Needs**

**Point of View**

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